

**Thank you for considering GlowZone Sussex Ltd to install your new boiler. We believe we can offer you the best service at the right price. Please see our proposed specification, a detailed estimate is to follow.**

### **Increasing reliability**

As Accredited Installers for Worcester Bosch, the UK's leading manufacturer of boilers, we can offer unparalleled reliability and support. Every boiler is thoroughly tested before it leaves the factory. With the lowest failure rate of any manufacture, Worcester is a sound investment.

### **Reduce your fuel bills**

Installing the latest A rated boiler and controls will increase your heating systems efficiency and minimise your fuel bills.

Power flushing and protecting your heating system can increase efficiency by at least **25%**.

### **Extending the life of your boiler**

Power flushing and protecting your heating system will also reduce the number of breakdowns & could extend the life of your boiler by as much as **7** years.



As Accredited Worcester Installers we are able to increase the standard 5 year warranty to **up to 10 Years** for no extra cost, covering parts & Labour cover for any breakdown.

*A saving of over £1,250 on the average repair contract*  
Please enquire about our 7 - 10 year warranties.

Glowzone Sussex Ltd believes in long term customer service. We provide annual servicing, maintenance and fast response repairs. If you have any further questions please do not hesitate to contact us. We believe you will find this specification to be outstanding value.




Please note no gimmicks or misleading offers, only genuine honest prices.

**Page 1: All items below inclusive with every installation**

| Item   | Details  | Minimum 7 year warranty on boilers below   |
|--|--|--|
|  <p><b>WORCESTER</b><br/>Bosch Group</p> <p>Ask how you can increase your warranty to 10 years</p> | <p><b>Worcester Bosch Greenstar Boiler</b></p> <ul style="list-style-type: none"> <li>To supply and fit a new Worcester Bosh high efficiency condensing boiler</li> <li>Remove existing boiler</li> <li>Alter existing pipe work</li> <li>Fit condensate pipe</li> <li>Installation of flue</li> <li>Commission system (Benchmark Cert)</li> </ul>   | <ul style="list-style-type: none"> <li><input type="checkbox"/> 12Ri</li> <li><input type="checkbox"/> 15Ri</li> <li><input type="checkbox"/> 18Ri</li> <li><input type="checkbox"/> 24Ri</li> <li><input type="checkbox"/> 30CDi Conv</li> <li><input type="checkbox"/> 40CDi Conv</li> <li><input type="checkbox"/> FS 30CDi</li> <li><input type="checkbox"/> FS 42CDi</li> <li><input type="checkbox"/> 12i System</li> <li><input type="checkbox"/> 15i System</li> <li><input type="checkbox"/> 18i System</li> <li><input type="checkbox"/> 24i System</li> <li><input type="checkbox"/> 30CDi System</li> <li><input type="checkbox"/> 25i</li> <li><input type="checkbox"/> 30i</li> <li><input type="checkbox"/> 25Si Compact</li> <li><input type="checkbox"/> 30Si Compact</li> <li><input type="checkbox"/> 29CDi Classic</li> <li><input type="checkbox"/> 34CDi Classic</li> <li><input type="checkbox"/> 38CDi Classic</li> <li><input type="checkbox"/> 42CDi Classic</li> <li><input type="checkbox"/> 28CDi Compact</li> <li><input type="checkbox"/> 32CDi Compact</li> <li><input type="checkbox"/> 36CDi Compact</li> <li><input type="checkbox"/> Highflow 440CDi</li> <li><input type="checkbox"/> Highflow 550CDi</li> <li><input type="checkbox"/> 8000 Life</li> <li><input type="checkbox"/> 8000 Style</li> </ul> |
|  <p><b>Kamco</b><br/>Chemical Power Flush of Heating System</p>                                   | <p><b>Flushing Your Heating System</b></p> <ul style="list-style-type: none"> <li>To conform with part L of the building regulation &amp; the Benchmark certification scheme the new installation must be chemically flushed.</li> <li>To power flush existing system with a Kamco heavy duty power flush machine and injecting marketing leading prohibitor Fernox F1 and F3 protector into your system on completion.</li> </ul> | <p><input checked="" type="checkbox"/> <b>Inclusive With Installation</b></p> <p><b>A SAVING OF £450+VAT</b> from stand alone price</p>  |
|  <p><b>SCALEMASTER</b><br/>Scale Reducer &amp; Shock Arrestor</p>                                | <p><b>Taking Care Of Your Heating System</b></p> <ul style="list-style-type: none"> <li>Installation of a Scale Master will reduce the build up of scale within the boiler and water system.</li> <li>By installing a shock arrestor will greatly reduce the possibility of pipe fracture or damage to components, caused by sudden pressure spikes in the water main.</li> </ul>  | <p><b>Scale Master</b><br/><input checked="" type="checkbox"/> <b>Inclusive with Installation</b></p> <p><b>Shock Arrestor</b><br/><input checked="" type="checkbox"/> <b>Inclusive with Installation</b></p> <p><b>A SAVING OF £245 + VAT</b> from standalone fitted price</p>  |
| <p><b>Carbon Monoxide Alarm</b></p>    | <p><b>Taking Care of You</b></p> <ul style="list-style-type: none"> <li>Every home with a fuel burning appliance should have an alarm.</li> <li>We fit a Carbon Monoxide alarm with every boiler installation.</li> </ul>  | <p><input checked="" type="checkbox"/> <b>Inclusive with installation</b></p>  |
| <p><b>Gas Safe Notification</b></p>    | <p><b>Notification of Works</b></p> <ul style="list-style-type: none"> <li>By law every gas appliance that is installed must be registered with building control. Gas Safe will be notified of the works at the end of the installation by us at no extra cost.</li> </ul>   | <p><input checked="" type="checkbox"/> <b>Inclusive with installation</b></p>  |




**Page 2: Optional items below available at cost price**

\*Applies to Combination boilers only. All prices are genuine and any of these optional extras can be requested at any time prior to installation.

| Item   | Details   | Price   |
|--|---|---|
|  <p><b>WORCESTER</b><br/>Bosch Group<br/>System Filter</p> <p><b>New</b></p>                           | <p><b>An Innovative Solution For Reducing System Contaminants</b></p> <ul style="list-style-type: none"> <li>Highly effective filter designed to combat the damaging effects of system debris and pollutants</li> <li>Prevent blockages in radiators</li> <li>Could save up to 6 % on household heating bills</li> <li>Extends warranty period to 8 -10 years*</li> </ul> <p><a href="http://www.worcester-bosch.co.uk">www.worcester-bosch.co.uk</a></p>   | <p><b>£110+VAT</b></p> <p>Priced based on installation to exposed system pipe work with adequate room for filter</p>  |
| <p><b>Honeywell</b><br/>Thermostatic radiator valves</p>   | <p><b>Thermostatic Radiator Valves</b></p> <ul style="list-style-type: none"> <li>Reduce fuel bills</li> <li>Allows individual temperature in each room</li> <li>Allow radiator to be turned on/off &amp; adjusted without leaking</li> </ul> <p><a href="http://www.honeywell.com/uk">www.honeywell.com/uk</a></p>   | <p><b>£35+VAT per valve*</b></p> <p>(*A small installation charge is included)</p> <p>Required to conform with Part L of the building regulations which stipulate thermostatic radiator valves are fitted to bedroom radiators as a minimum</p> |
|  <p><b>WORCESTER</b><br/>Bosch Group<br/>The Greenstar Comfort intelligent heating control range</p> | <p><b>Intelligent Heating Control</b></p> <ul style="list-style-type: none"> <li>User friendly</li> <li>Simple menu navigation</li> <li>Extremely reliable RF signal</li> <li>6 adjustable heating temperatures per day</li> <li>Energy saving</li> <li>Ultimate Flexibility</li> <li>Extends warranty period to 10 years* when fitted with system filter and CDi boiler</li> </ul> <p>A thermostatic control, either new or existing is required to conform with Part L (conservation of fuel and power) of the building regs.</p> <p><a href="http://www.worcester-bosch.co.uk">www.worcester-bosch.co.uk</a></p> | <p><b>Greenstar Comfort I RF</b><br/><b>£165+VAT</b></p> <p><b>Greenstar Comfort II RF</b><br/><b>£180+VAT</b></p>  |

**Page 3: Optional items below available at cost price**

\*Applies to Combination boilers only. All prices are genuine and any of these optional extras can be requested at any time prior to installation.

| Item   | Details  | Price   |
|--|--|---|
|  <p><b>WORCESTER</b><br/>Bosch Group<br/>Introducing the NEW Bosch EasyControl</p>  | <p><b>Expand Your Heating System With Smart Controls &amp; TRVs</b></p> <ul style="list-style-type: none"> <li>DHW and CH can be programmed, monitored and controlled via the app</li> <li>Easy to use and set up with simple to understand displays</li> <li>No external wired sensor needed and all other connections are via the Wi-Fi network</li> <li>Boosts the heating system's ERP rating by 5% with a min. of 3 Bosch Smart TRVs, or 4% without Smart TRVs</li> <li>Future software update - integration with your smart connected home such as Amazon Alexa and IFTTT devices</li> </ul> <p><a href="http://www.worcester-bosch.co.uk">www.worcester-bosch.co.uk</a></p> | <p><b>EasyControl</b><br/><b>£160+VAT*</b><br/><i>*Assuming existing wiring is available</i></p>              |
|  <p><b>WORCESTER</b><br/>Bosch Group<br/>Introducing the NEW Bosch Smart TRVs</p> | <p><b>Achieve The Perfect Heating Environment</b></p> <ul style="list-style-type: none"> <li>Boosts the heating system's ERP rating by 5% with a minimum of 3 Bosch Smart TRVs</li> <li>Zoning technologies allow users to change and control temperatures in different rooms of the house</li> <li>Each "zone" can have several time-controlled settings per day, with different times for every day of the week</li> </ul> <p><a href="http://www.worcester-bosch.co.uk">www.worcester-bosch.co.uk</a></p>   | <p><b>SMART TRVs</b><br/><b>*£40+VAT</b><br/><i>(*A small installation charge is included)</i></p>            |
|  <p><b>WORCESTER</b><br/>Bosch Group<br/>EasyControl Starter Pack</p>             | <p><b>Getting Started Is Easy!</b></p> <ul style="list-style-type: none"> <li>The EasyControl can be purchased on its own or together with three Smart TRVs as a starter pack</li> <li>Extra Smart TRVs can be purchased when you want to extend your heating system</li> </ul>  | <p><b>EASYCONTROL STARTER KIT</b><br/><b>*£265 +VAT</b><br/><i>*Assuming existing wiring is available</i></p> |

## Terms and conditions

1. All work carried out by the Company shall comply with **The Gas Safety (Installation and Use) Regulation 1996** and the **Building Regulations Part L1**, as currently in force.
2. The specification of works shall be carried out during normal working hours, unless authorised and arranged by the Client and the Company.
3. The Company shall “make good” or replace any brickwork or plaster and flooring disturbed during installation but shall not be liable for redecoration or rebuilding, unless otherwise stated. Although we will endeavor to cause the minimum disruption and damage to your property, we cannot be accountable for minor cosmetic damage resulting from work conducted on the installation that the Client has accepted. Please note that all waste materials will be removed and disposed of by a licensed, reputable company.
4. Glowzone cannot be held responsible for the integrity of existing pipe work or fittings, or for any damage caused by existing defective pipe work or fittings
5. Any item or items supplied and fitted by Glowzone Sussex Ltd are covered by their manufacturers guarantee, details of which are listed on your estimate (excluding boiler flue which has a 12 month warranty). The effective date of such warranties commences from the final date of completion.
6. All components quoted are subject to availability and may be subject to change.
7. The installation charges are to be paid within 14 days of completion.
- 7a. Customers who have entered into a finance agreement **MUST** sign and return to Glowzone, the Customer Satisfaction Note within 14 days of the installation being completed.
8. In the event of legal action being taken by the Company against the Client for breach of payment, the Client shall be responsible for all costs and disbursements incurred by the Company on a full indemnity basis.
9. Any typographical, clerical or other error or omission in any sales literature, quotation, price list, acceptance of offer, invoice or other document or information issued by the Company shall be subject to correction without any liability on the part of the Company.
10. Our health and safety policy is available on request
11. The Goods shall be at the risk of the Customer from the time of delivery.  
However, the Goods shall remain the sole and absolute property of the Company until the Customer has paid (i) the Company for the Goods in full and in cleared funds and (ii) any other debts or moneys (or the balances thereof) owed to the Company by the Customer in full and in cleared funds. The Company may recover payment for the Goods notwithstanding that the ownership of the Goods has not passed to the Customer.



## Contract Plus-Gas Certificate

### TERMS AND CONDITIONS

The boiler is guaranteed against defective materials or workmanship emanating from manufacturing for a period of up to 120 calendar months from the date of installation subject to the following conditions:

1. That during the currency of this guarantee any components of the boiler which are proved to be faulty or defective in manufacture will be exchanged or repaired at the discretion of Worcester Heat Systems Limited, free of material charges and free of labour charge by Worcester Heat systems Limited.
2. That the period of this warranty will commence from the date of installation and will be valid for up to a 120 month period after this date.
3. That the Warranty will be invalidated if the boiler is not serviced\* in accordance with the manufacturer's instructions and statutory regulations in force from time to time by a competent service engineer within 12 months of installation, and at 12 months intervals thereafter.
4. That proof of the service described in paragraph 3 above must be produced on request.
5. That Worcester Heat Systems Limited will not accept responsibility for any fault on the heating system not forming part of the boiler or any fault arising from causes other than original manufacturing defects or workmanship, or any faults caused by faulty installation, servicing, neglect, misuse, accidental damage or the non-observance of the instructions contained in the Installation and Operating instructions appropriate to the boiler.
6. That the boiler has been used only for the normal domestic purposes for which it is designed.
7. That the guarantee applies only to boilers purchased in and used on the main land of Great Britain.

\*Servicing is chargeable. Service does not have to be conducted by Worcester Heat Systems, but it must be conducted by a Gas Safe Registered Installer.